NHS
Staffordshire and Stoke-on-Trent
Integrated Care Board

HealthandCare
ONE RECORD FOR BETTER HEALTH AND CARE

NHS

How we use your health and care data for your care and for planning services

One Health and Care (OHC) is a confidential shared care record for people registered with a GP in Staffordshire and Stoke-on-Trent.

There are two parts to OHC that you need to know about:

Data for your care

Your health and social care records contain important information about you such as your contact details, medical history, medications, allergies, test results, referrals/discharge information and social and mental health information.

Only health and care professionals who are involved in your treatment and support can view your record and access the information they need to treat you quickly, safely and effectively. This includes GPs, hospital doctors, nurses, social workers, emergency department staff, and community health teams like district nurses.

Your information is kept secure and confidential, and access is tracked and recorded to ensure it's only seen by those who need it.

Data for planning

OHC also uses a version of your health information without personal details like your name or address. This information will then be used to create an anonymous database for health and care providers to analyse, a process known as risk stratification. Access to this database will be restricted and monitored.

Occasionally, certain details may be used by health and care professionals – like your GP - to identify you, so you can get the right help and support. Your information is always kept safe and private.

Data for planning helps plan and improve local health and care services. Looking at health patterns in our communities helps the NHS understand what support people need and stops health problems early, before they get worse. It also helps doctors, hospitals, and community groups work better together to give you better care.

This data is never used for marketing or business purposes.

Further information

For more information about One Health and Care, please visit our website: www.staffsstokeics.org.uk/your-health-and-care/shared-health-and-care-record/