NHS
Staffordshire and Stoke-on-Trent
Integrated Care Board

HealthandCare
ONE RECORD FOR BETTER HEALTH AND CARE

NHS

How we use your health and care data for planning services

One Health and Care (OHC) is a confidential shared care record for people registered with a GP in Staffordshire and Stoke-on-Trent.

It lets health and social care professionals involved in your care access important information about you from across the NHS and social services. This helps them provide faster, safer and better treatment.

Another version of your health information, without personal details like your name or address, is also used for planning purposes. This helps us plan and improve local health and care services. This information will then be used to create an anonymous database for health and care providers to analyse, a process known as risk stratification. Access to this database will be restricted and monitored.

Occasionally, certain details may be used by health and care professionals – like your GP - to identify you, so you can get the right help and support. Your information is always kept safe and private.

Looking at health patterns in our communities helps the NHS understand what support people need and stops health problems early, before they get worse. It also helps doctors, hospitals, and community groups work better together to give you better care.

This data is never used for marketing or business purposes. However, if you would like to opt out of your data being used for planning, you can:

Email us: ssicb-sot.ohc@nhs.net

Call us: 0800 030 4563

If you have opted out via the national opt out, this has already been applied so you do not need to opt out again.

Further information

For more information about One Health and Care, please visit our website: www.staffsstokeics.org.uk/your-health-and-care/shared-health-and-care-record/